



Dispensary Licensee Newsletter - March 2022

IMPORTANT UPDATES

Updated Guidance Regarding Patient IDs

If the address listed on the Ohio driver license or non-driver identification card does not match the address listed in the Registry, the patient or caregiver must present both the license/ID and the Ohio BMV postcard or other BMV correspondence demonstrating that they have changed their address with the BMV. The address on the postcard or correspondence must match the address listed in the Registry.

REMINDER: Patients and caregivers can update their addresses by logging into their registry accounts at www.ohiomedicalmarijuanaregistry.com, clicking on the EDIT button, updating the address, and then clicking SAVE CHANGES at the bottom of the screen.

When a patient or caregiver presents another form of approved identification (e.g., not an Ohio BMV issued driver license or non-driver identification card) at a dispensary, they **must** also produce the two forms of proof of Ohio residency that were presented to the physician at the time the registration was created.

It is recommended dispensary staff add a note to their internal records indicating the patient or caregiver presented the required documents, so it is not necessary for the patient or caregiver to produce the documents demonstrating proof of Ohio residency every time they visit the dispensary.

Training & CE

Licensees are required to submit for approval foundational training and continuing education (CE) materials to the State of Ohio Board of Pharmacy Medical Marijuana Control Program. The Board only reviews and approves (if determined to be compliant) training materials that are intended to be used by a dispensary.

While the CE materials for most licensees have already been approved during the last licensing period, training related to legal updates will be outdated for the next licensing period. For the greatest efficiency when submitting updated materials, please mark the pages that were previously approved.

More information on new or updating training requirements can be found in the following documents:

- [Dispensary Training & Continuing Education Submission Guidance Document](#)
 - [Dispensary Training & Continuing Education Submission Form](#)
 - [Dispensary Training & Continuing Education Submission Form - CE Attachment](#)
 - [Dispensary Healthcare Training Attestation](#)
 - [Dispensary Training & Continuing Education FAQ](#)
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Adverse Events

The State of Ohio Board of Pharmacy does not reimburse patients for product. However, if there is a complaint about a specific product (e.g. malodorous or discolored product), an individual may contact the product's cultivator or processor. It is preferred that the patient or caregiver contact mmcp@com.state.oh.us to ensure the Ohio Department of Commerce is made aware of any potential product concerns.
