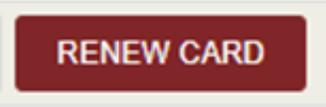




Patient & Caregiver Newsletter - April 2021

Registration Renewal

Patients and caregivers who need to renew their registration will **NOT** receive a registration email. To renew your medical marijuana registration, patients and caregivers can visit www.ohiomedicalmarijuanaregistry.com and sign in with their email address and password to access their profile and renew their card by clicking the "RENEW CARD" button.

A rectangular button with a dark red background and the text "RENEW CARD" in white, bold, uppercase letters.

After clicking the "RENEW CARD" button, please read the statement that follows. Patients and caregivers can then enter and submit their payment information. Visa, MasterCard and Discover are all acceptable forms of payment. Once the payment is submitted, it may take up to 24 hours for the payment to process and the renewed medical marijuana card to appear.

For patients to renew their registration, they must have an active recommendation attached to their profile from a recommending physician. If the recommendation is near expiration, the patient will be unable to renew until a new recommendation is entered by the recommending physician.

REMINDER: The Patient & Caregiver Registration Extension only applies to individuals whose registration expired between 03/09/2020 and 04/01/2021. For more information on the extension, [click here](#).

Days' Supply Adjustments

If a dispensary makes an error on a patient's dispensation history or allows the return of a defective product, only that dispensary can adjust the patient's days' supply on their registry account. Board of Pharmacy staff does not have the ability to make such an adjustment.

OARRS and Registry Outage

On Saturday, April 24, 2021, the Ohio Automated Rx Reporting System (OARRS) experienced an unplanned outage due to a technical issue that also affected the Patient and Caregiver Registry. The registry vendor, Apriss Health, has provided an [Event Analysis](#) summarizing the incident and describing actions it will take to prevent reoccurrence of this issue. The Board apologizes for any inconvenience this caused patients and caregivers and will work with dispensaries to ensure that a procedure is in place in the event of a future outage.

Rule Reminder

Voluntary Relinquishment

Pursuant to [rule 3796:7-2-06\(A\)](#), a patient or caregiver may voluntarily relinquish their patient or caregiver medical marijuana registration by notifying the Board in writing.

To relinquish, please email mmcpreistry@pharmacy.ohio.gov and request a relinquishment form. If a patient wishes to remove a caregiver, the patient may contact their recommending physician who can “unlink” that caregiver from their account.

EVALUATING THE OHIO MEDICAL MARIJUANA CONTROL PROGRAM: SATISFACTION AND PERCEPTION

Take the short research survey.

THE OHIO STATE UNIVERSITY
MORITZ COLLEGE OF LAW

DRUG ENFORCEMENT AND POLICY CENTER