



Patient & Caregiver Newsletter - November 2021

New Form or Method – Sublingual Administration

Pursuant to [OAC 3796:8-2-02](#), the Board may approve new forms and methods of administration of medical marijuana. The Board has approved the use of strips, sprays, salves, dissolving tablets, lozenges, tinctures, and films for sublingual (under the tongue) administration.

Renewing Patient or Caregiver Registration

Patients and caregivers WILL NOT receive an automated email from the Registry with a link to renew their registration. Once a patient receives their new recommendation, they can visit www.ohiomedicalmarijuanaregistry.com and sign in using their email address and the password they created when they activated their Registry account to complete the renewal process. Caregivers can renew their registrations by logging into their profile using their email address and the password they created when they activated their Registry account. If patients or caregivers do not remember their password, they can send an email request to MCPRegistry@pharmacy.ohio.gov for a password reset link. Once they log into their Registry account, patients or caregivers can click the red button labelled "RENEW CARD" and proceed to payment to renew their registration.

If a patient does not see a "RENEW CARD" button, it is most likely because the physician has not yet entered the new or renewed recommendation. If you have questions regarding when the new or renewed recommendation will be entered, please contact your recommending physician. If you can see your new or renewed recommendation on your registry account and are still unable to renew, please email MMCPRegistry@pharmacy.ohio.gov for additional assistance.

Payment

The Board encourages patients to renew their registrations anytime during the month the registration expires, not in an earlier month. A renewal is valid for one year from the date of payment, through the end of the month. For example, if a patient's registration expires on March 31, 2021, and the patient paid the renewal fee on March 1, 2021, the registration will be valid through March 31, 2022. However, if a patient paid the renewal fee on February 28, 2021, the registration would only be valid through February 28, 2022, rather than March 31, 2022.

Also, while some payments process immediately, and registration cards are activated or renewed shortly after payment, processing can take up to 24 hours. If you have activated or renewed your card, your payment has processed, and your card has not activated or renewed, please wait 24 hours and check your account. If your card has still not activated or renewed and you believe your payment has processed, please email MMCPRegistry@pharmacy.ohio.gov for a check on the payment processing status.

Rule Reminder

Complete Patient Registration

Pursuant to [OAC 3796:6-3-08\(C\)](#), dispensary employees shall require the presentation of a registry identification card together with another form of approved state-issued photographic identification belonging to a qualifying patient or caregiver, prior to selling medical marijuana to such qualifying patient or caregiver.

If a patient or caregiver's identification number listed on their profile does not exactly match that of their physical identification, they will not be able to purchase. All patients and caregivers should double-check the information listed on their profile to ensure it was entered correctly prior to visiting a dispensary. If there is an error, the patient should contact their recommending physician to request a correction.