



Patient & Caregiver Newsletter - July 2022

Caregiver Activation and Approval Process

Registration of caregivers in the Ohio Medical Marijuana Control Program requires Board staff to confirm eligibility before a caregiver can purchase medical marijuana on behalf of a patient. This additional step occurs after the caregiver fee is paid and the caregiver activates or renews their card. The caregiver status can take up to seven business days to complete. When a caregiver's status is approved, they will receive an email to notify them of their submission's completion.

See our [QUICK REFERENCE GUIDE: CAREGIVER APPROVAL PROCESS](#) for detailed information.

Registry Reminders

Registration Renewal

As more Patients and Caregivers are renewing their Ohio Medical Marijuana Control Program Registry Cards, payments are being accepted by the Ohio Medical Marijuana Control Program. Please note, the Registry's name on some credit card statements may appear as a phone number. If the amount to a payee (whose name is a phone number on a credit card statement) is the same amount as the renewal, then please rest assured that the Ohio Medical Marijuana Control Program has indeed, properly received the Registry Card renewal.

To confirm a Card Renewal payment: After successfully submitting a registration renewal fee, patients and caregivers will be returned to their Registry profile. The new active Registry card will be visible on the left side of the page with a new expiration date. Select the Download button to print or save your medical marijuana card. If you have any questions about renewing registrations, please contact the Board via email at MMCPRegistry@pharmacy.ohio.gov.

Renewal payment **cannot** be confirmed by calling a phone number that may be listed as the Payee on a credit card statement.

Indigent and Veteran Status Registration

Individuals registering with the Ohio Medical Marijuana Control Program as a patient who qualifies for indigent or veteran status, and individuals registering as a caregiver for such a patient, can have their registration fee reduced by 50%. Once the special status request is received and approved by the Board, it remains active in the registration profile. It is not necessary to reapply for special status at time of renewal.

See our [QUICK REFERENCE GUIDE: REGISTERING WITH INDIGENT/VETERAN STATUS](#) for detailed information.
