



Dispensary Licensee Newsletter - November 2022

IMPORTANT UPDATES

Foundational Training Reminder

The employee training rule (OAC 3796:6-3-19) was updated on July 11, 2022. Among other updates, this update included an additional training element to fulfil the foundational training requirement. The new training element is related to OAC 3796:6-3-11 (Duty to Report). All employees hired after July 11, 2022 must have completed this training. For more information related to foundational training and continuing education, please refer to the following documents:

- [Approved Continuing Education Materials](#)
- [Approved Foundational Training Materials](#)
- [Continuing Education Record](#)
- [Dispensary Foundational Training Resource Guide](#)
- [Dispensary Foundational Training Webinar](#)
- [Dispensary Healthcare Training Attestation](#)
- [Dispensary Training & Continuing Education FAQ](#)
- [Dispensary Training & Continuing Education Submission Form - CE Attachment](#)
- [Dispensary Training & Continuing Education Submission Guidance Document](#)
- [Foundational Training E- Course for Prescription Monitoring Program](#)
- [Foundational Training Record](#)
- [METRC Training Update](#)
- [Training & Continuing Education Submission Form](#)
- [Training and Continuing Education Submission Form - Foundational Training Attachment](#)

Dispensary Scanners & Data Accuracy

PROBLEM: It can sometimes be challenging to find a patient's history in the registry, especially if your software has one field to enter the name. Your software must then parse that full name into first name and last name fields. HOW it parses may vary from day to day. For example: "James T Coleman II" is entered into your single name field. What OARRS may receive from your vendor, on any given day, is a variety of the following examples, or more:

- FN = James, LN = Coleman
- FN = James, LN = T. Coleman
- FN = James T, LN = II

To assist with this problem you may have your software vendor/s fix their program/s to provide you with a separate field for the first name and a separate field for the last name. Manual entry of data for reporting to OARRS helps get the first name into the first name field and the last name into the last name field.

However, manual entry also increases opportunities for misspelled names, finger fumbles, wrong dates of birth (DOB) [such as, entering the date of sale or caregiver's DOB in the Patient's DOB field], Autocomplete errors, etc. Autocomplete may save some time/data entry, but if your system pulls wrong information, it submits wrong information.

Each of these examples and variations causes a new, separate Profile to be established in OARRS. So, when the patient is searched in the Registry, the following message appears (instead of the expected list of patient's medical marijuana purchases), "*multiple patients found, please go to your PMP site and search for the patient.*" However, even if the PMP site provides what appears to be a complete OARRS Report, only one group will be displayed (of the name you entered), not all groups. Those "linked records" listed on the OARRS Report all belong to ONE group and are not the groups that need to get merged [there is some separate group, hiding somewhere, that needs to be located

and merged with the existing, known group].

Accuracy in data entry matters. Every inaccurate entry is another profile.

SOLUTION: Most dispensaries have purchased and now use scanners to scan/read/enter Patient identification card numbers and Cards. Using scanners for cards, rather than manual input of patient data, will reduce these types of errors.

Medical Marijuana Product Advertising

Pursuant to Ohio Adm Code 3796:6-3-24(F)(3), an advertisement, regardless of the medium, shall not contain any statement, design, representation, picture or illustration that is false or misleading. Any advertisement that a medical marijuana product contains a THC percentage different than the THC percentage contained on the product label is a false or misleading advertisement. Continued violations of MMCP regulations may result in disciplinary action against the dispensary.
