



## Patient & Caregiver Newsletter - November 2022

### Patient Recommendations

Pursuant to [rule 3796:7-2-04\(A\)](#), a patient or caregiver may only purchase medical marijuana pursuant to a valid and active recommendation issued by a physician.

**Patients must have both an active recommendation and an active registration in order to purchase medical marijuana.**

ONLY a patient's CTR physician can issue a recommendation. The Board of Pharmacy is not able to issue or alter patient recommendations.

Physicians can issue one 90-day recommendation with the allowance of up-to three 90-day refills for a combined total of 360 days. It is at the physician's discretion as to the amount of refills each patient receives.

If a patient is unsure as to when their recommendation will expire, they can ask their recommending physician at the time of registration/renewal; or they can log in to their patient profile and view the "RECOMMENDATION" section at the bottom of the page. Patients can log in to their patient profile by visiting <https://www.ohiomedicalmarijuanaregistry.com>.

### Registry Reminders

#### Payment of Registration Fee

To ensure your registration payment is processed and received, be sure to enter your name and address at the payment website ***exactly as it is represented in your bank statement***, line per line, copying all punctuation, capitalization, and any abbreviations (Jr., Sr., etc.). This information should be verified by reviewing your bank statement. The security level is set by the payment processor responsible for verifying and transferring funds from your bank to the State of Ohio. Processors may reject payments if the personal information entered at checkout does not exactly match the name or address the banking institution has on file for your account or credit card. Please be aware that some banking and monetary institutions will place the unsuccessful transactions into a pending or a debited status ***even though we have not received the funds***. These transactions will normally fall off the account within 24-72 hours after an overnight processing period, however, for some monetary institutions this process may take longer.

#### Registration Renewal

An Ohio Medical Marijuana Control Program Registry Card does not expire until the expiration date listed on the card. A patient may renew their registration beginning 30 days before the registration's expiration date. Registrants do not receive an automated email from the Registry with a link to renew their registration. Within 30 days of the registration expiration date, patients may visit <https://www.ohiomedicalmarijuanaregistry.com> and login with the registered email address and password. Once logged in, patients may select the "RENEW CARD" button listed under the registration card. **Caregivers will still renew their registration within 90 days of the registration expiring.**

**NOTE:** If the registration and recommendation are expired, the patient will need to obtain a new recommendation before they can renew the registration. After the new recommendation is issued, the "RENEW CARD" button will appear in the Registry account, and the patient can complete the renewal process.

### PATIENT & CAREGIVER RESOURCES

- [Renewing Patient Registration](#)
- [Renewing Caregiver Registration](#)
- [90 DAY Supply Guidance](#)
- [Patient & Caregiver Newsletters](#)
- [Other Resources and Guidance](#)
- [How to Reset Your Password](#)